

TERMS AND CONDITIONS FOR CREDIT CARD PAYMENTS

One Travel Experts LLC (d/b/a YES Travel)

One Travel Experts, LLC (d/b/a YES Travel), hereinafter referred to as **YES Travel**, acts as a sales agent on behalf of travel service providers such as airlines, hotels, tour operators, cruise lines, and others. **YES Travel** is not responsible for the acts, omissions, or failures of the providers in delivering their services. All services are subject to the terms and conditions established by the providers.

THESE TERMS AND CONDITIONS APPLY TO ALL CREDIT CARD PAYMENTS made to **YES Travel (One Travel Experts LLC)**. By submitting your credit card information, you agree to the following terms:

1. Authorization

By providing your credit card details, you authorize YES Travel to charge your credit card for the agreed-upon amount as outlined in your booking confirmation, invoice, or related communication.

2. Payment Amount

The amount to be charged will correspond to the services provided, including but not limited to travel bookings, accommodation, transportation, tours, and other ancillary services. This amount will be disclosed prior to charging your card, and a receipt will be issued upon successful payment.

3. Currency

All payments will be processed in American Dollars (USD), and any currency conversion fees are the responsibility of the cardholder.

4. Cancellation and Refund Policy

a. **Refund Eligibility:** If you cancel your booking or modify your reservation, refund eligibility will depend on the cancellation policies of the suppliers (airlines, hotels, car rental companies, etc.) and our internal policies.

b. **Refunds to Credit Cards:** In case of a refund, **YES Travel** will refund the original credit card used for the payment within 7 (seven) business days, subject to the terms of the supplier.

c. **Non-Refundable Payments:** Certain services, including but not limited to last-minute bookings, discounted rates, or promotional offers, may be non-refundable. These will be clearly indicated before payment.

5. Chargebacks and Disputes

a. **Chargebacks:** You agree to contact **YES Travel** to resolve any payment disputes prior to initiating a chargeback with your credit card issuer. b. **Disputes:** Any disputes must be communicated within seven (7) days of the transaction date. **YES Travel** reserves the right to dispute any chargebacks and provide evidence of services rendered.

6. Failed Payments

If a payment is declined or fails for any reason, you will be notified promptly, and you may need to provide an alternate form of payment. Failure to provide valid payment may result in the cancellation of your booking.

7. Security

YES Travel uses secure payment gateways for processing credit card transactions. However, we are not responsible for any loss or damage caused by unauthorized use of your credit card. It is your responsibility to ensure the safety and confidentiality of your credit card information.

8. Limitation of Liability

YES Travel is not responsible for any fees or charges imposed by your credit card issuer, including but not limited to foreign transaction fees, late fees, or interest charges.

9. Governing Law

These terms are governed by the laws of Miami-Dade County, Florida USA. Any disputes arising from credit card payments will be resolved in accordance with the applicable local laws.

10. Consent to Use Electronic Signature

By signing these terms and conditions using DocuSign or any other electronic signature platform, you consent to the use of an electronic signature as legally binding and equivalent to a handwritten signature.

Effective Date: September 01, 2023